## Why Hamaspik Choice? It's Not A Question It's A Solution

#### **Our Enrollment Specialists**

With decades of experience in the healthcare arena, Hamaspik Choice enrollment specialists are the first ones you'll be speaking with when you call. They'll assess your enrollment information, work closely with our nurse care managers to determine your eligibility for the plan and ensure that no question remains unanswered.

#### **Our Nurse Care Managers**

The skilled Hamaspik Choice nurse care managers are responsible for the continuous coordination of the details of your plan of care. They'll carefully analyze your medical status, create an all-inclusive coverage plan, communicate directly with your physician and accurately coordinate your healthcare needs on a daily basis to ensure you receive a high-class healthcare

#### **Our Provider Network**

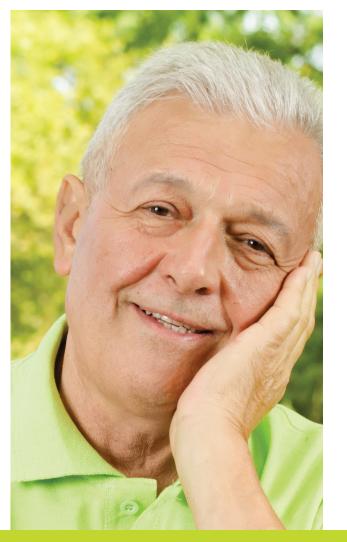
Hamaspik Choice is proud to feature a premier provider network that is comprised of many medical professionals, regional specialists, service providers and healthcare facilities. Please go to our website to verify your providers are in network at: www.hamaspikchoice.org

#### **Our Satisfied Members**

is to achieve a remarkably high patient satisfaction rating. Featuring professionals with years of healthcare experience, the ability to provide superior levels of member satisfaction and a dedication to upholding the legendary Hamaspik reputation,

Hamaspik Choice is here to enhance your health, your quality of life... and your future.









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# About Hamaspik Choice Living Life Better. It All Begins Here.

Hamaspik Choice is a managed long term care plan (MLTCP) contracted with the State of New York to provide eligible members with a comprehensive portfolio of healthcare-related products and services.

Designed specifically for Medicaid eligible members who require more than 120 days of community based long term care services and reside in Dutchess, Orange, Putnam Rockland, Sullivan, and Ulster Counties. The professionals at Hamaspik Choice boast years of real-world healthcare experience and strive to meet the needs of members and their families.

Having been built on the platform of Hamaspik - the legendary agency with over a quarter century of experience - Hamaspik Choice has embraced the MLTCP platform by placing an emphasis on providing members with the highest levels of medical professionalism, cultural sensitivity and personalized care.

#### Member Services

Because You Deserve The Very Best

Some of the services available:

- Adult Day Health Care
- Audiology
- Consumer Directed Personal Assistance Services
- Dentistry
- Durable Medical Equipment
- Home Delivered Meals
- · Home Health Aides
- Medical Social Services
- Medical Supplies
- Non-Emergent Transportation
- Nursing Home Care
- Nutrition & Wellness Counseling
- Occupational Therapy
- Optometry
- Personal Care Aides
- Personal Emergency Response System
- Physical Therapy
- Podiatry
- Private Duty Nursing
- Prosthetics & Orthotics
- Respiratory Therapy
- Skilled Nursing
- Social Day Care
- Social and Environmental Supports Including Home Modification
- Speech & Language Pathology

### Frequently Asked Questions

Making Complexities Simple. It's Dur Job.

# What Is A Managed Long-Term Care Plan (MLTCP)?

An MLTCP - such as Hamaspik Choice - is a community-based long term care services health plan designed to serve adults requiring long-term medical assistance.

#### Why Join Hamaspik Choice?

If you're Medicaid eligible and residing in our service areas, you can have the privilege of choosing Hamaspik Choice for long term care services; if you're Medicaid and Medicare eligible, and mandated to enroll in an MLTC, you can enjoy the privilege of joining as well.

#### Who Is Eligible To Join Hamaspik Choice?

Residents of Rockland, Orange, Sullivan,
Putnam, Dutchess or Ulster Counties who are
age 18 and over. You must be Medicaid eligible
and determined eligible for MLTC using an
eligibility assessment; capable of returning to
or remaining in your home and community
without jeopardy to your health and safety.
You must require at least one of the following
services for more than 120 days: CBLTC services;
nursing services in the home; therapies in the
home; home health aide services; personal care
services in the home; adult day health care;
private duty nursing; or Consumer Directed
Personal Assistance Services.

#### What is my first step? I am new to Medicaid.

If you or a loved one are new to Medicaid Community Based Long Term Care Services (CBLTCS) or have not received CBLTCS for more than 45 days, you must contact Maximus, the New York State Department of Health's enrollment broker. An initial eligibility evaluation will be scheduled with the NYS Conflict-Free Evaluation and Enrollment Center (CFEEC) by calling 1-855-222-8350 (TTY:1-888-329-1546). Following the Maximus assessment and eligibility verification, please call Hamaspik Choice to schedule a MLTCP enrollment assessment.

